


FAMILY TOUR

Designed for families to have fun together while learning lots of interesting things. To make sure no one gets bored, the guide will build tours suitable for children/young people and adults; it's a way to have fun, learn and challenge each other across generations! Ask for our programmes, our experienced guides will build an experience to suit your needs.



TOUR TYPE	HOURS	BRING WITH YOU
PRIVATR	3 HRS	Comfortable shoes, sunscreen, camera and lots of imagination

Nr People	1	2	3	4	5	6	7	8	9	10
Adult Price (+11 anni)	€ 213	€ 125	€ 95	€ 81	€ 72	€ 66	€ 62	€ 59	€ 56	€ 54
Child price (4-11 anni)	€ 45									
Child price (0-4 anni)	Free									

LA QUOTA COMPRENDE	LA QUOTA NON COMPRENDE
<ul style="list-style-type: none"> ✓ PRIVATE Guide  ✓ Insurance Medical/cancelation/Covid-19 	<ul style="list-style-type: none"> × Tips

Booking Conditions & Cancellation Policy

We kindly ask all customers to carefully read the booking rules below. Each reservation, once confirmed, will be equal to a contract, as confirmed by current Italian law. The confirmed reservation will be considered binding for the person making it and for all those listed in it, including minor

1. Booking

You can request availability for our tours and experiences through various channels:

- By your hotel's reception
- By sending a request via WhatsApp using the appropriate button on www.maxymaviaggi.it
- By sending us an email at info@maxymaviaggi.it
- Calling directly our booking department at nr 031/6127698

Following your request you will be sent an offer which is in no way binding. The booking will only be confirmed after you have sent us a written message with the first and last names of the participants. Payment must be made within 3 days from the date of confirmation through the following channels

- Bank transfer, send a copy of the payment by e-mail to info@maxymaviaggi.it
- Credit Card, you can give us the credit card details and a virtual POS will be used for the transaction, which will be carried out 72 hours before the confirmed date.

Once payment has been confirmed, Maxyma Viaggi undertakes to send the customer an email or a WhatsApp message containing the confirmation number and booking details. Upon receipt of confirmation, please check all the details and notify us of any inaccuracies within 4 days of receipt.

2. Cancellation Policy (individual booking)

Any cancellation must be communicated in writing. The conditions of cancellation are as follows

- 50% cancellation charge for cancellations made 72 hours in advance
- 100% penalty for cancellations made 48 hours before
- No penalty and possible refund for cancellations made up to 96 hours before (we remind you that in case of refund by bank transfer, bank charges of € 20.00 will be deducted)

NoShow :

If the customer does not show up for the appointment, the amount paid will be retained.

3. Insurance included in all bookings

We would like to remind all our customers that every booking you make includes an Insurance Policy to make your experience even more secure. The policy includes :

- Medical Insurance with a maximum of € 30,000 per person
- Cancellation Insurance for certifiable reasons with 20% excess
- Cancellation insurance for COVID-19 positive tests.

NOTE : WE REMIND ALL CUSTOMERS THAT OUR PROPOSALS ARE ALL PRIVATE, YOU WILL NOT BE INCLUDED IN ANY GROUP, OUR GUIDES WILL BE EXCLUSIVELY AT YOUR DISPOSAL, AS WELL AS OUR BOATS, OUR PLANE AND OUR CARS, WE WANT YOU TO HAVE A UNIQUE AND INDELIBLE MEMORY OF OUR LAKE COMO, OUR HISTORY AND OUR MOUNTAINS.